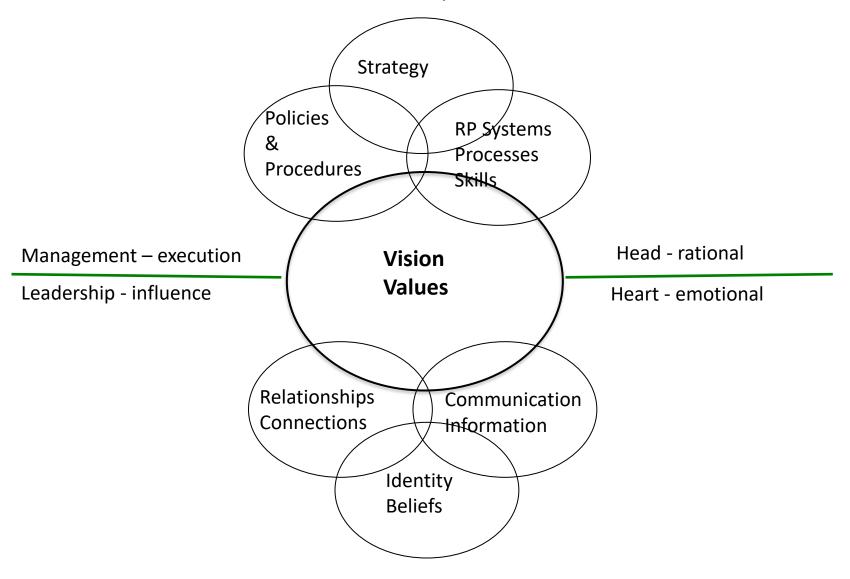


Restorative Values

- participation
- respect
- honesty
- humility
- interconnectedness
- accountability
- empowerment
- hope

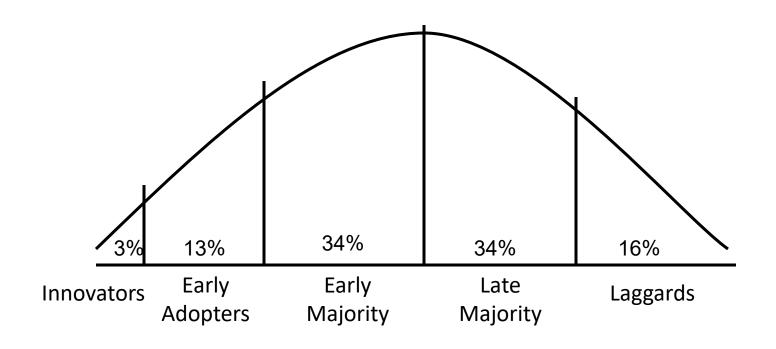
Boyack, Bowen, Marshall, 2004

Above the Line: What has to be done – System Infrastructure



Below the Line: How it has to be done – Human Infrastructure

Diffusion Model of Innovation



Attitude to change over time

